

**Report of** Housing Manager, Tenant Scrutiny

**Report to** Tenant Scrutiny Board

**Date:** 30 November 2016

**Subject:** Questionnaire for Councillors on East Leeds Repairs

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

## 1.0 SUMMARY OF MAIN ISSUES

- 1.1 As part of the Boards inquiry into East Leeds repairs, there is a consensus to ensure as wide as possible range of views are received to help understand the service from the actual service users.
- 1.2 This report presents a questionnaire which will allow Councillor opinions to be received.
- 1.3 It should be noted this questionnaire will only be distributed to Councillors in the East Leeds area where Leeds Building Services is provided.

## 2.0 RECOMMENDATIONS

- 2.1 The Board are requested to receive the questionnaire for Councillors and offer any thoughts or amendments which need to be considered for inclusion.

## 3.0 BACKGROUND DOCUMENTS<sup>1</sup>

- 3.1 None.

<sup>1</sup> The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.

## **QUESTIONNAIRE FOR COUNCILLORS**

1. What's your experience of repairs based on tenant feedback received
2. In your experience do you think the repairs service easily accessible
3. In your experience, do you think Housing Leeds communicate effectively with tenants in regard to responsive repairs
4. In your experience do you think that repairs carried out in a timely manner
5. In your experience are responsive repairs carried out to a good standard?
6. What would you like to see in future in order to improve the responsive repairs service to tenants?